

Navigate360 Behavioral Case Manager

Empower Multidisciplinary Teams for Enhanced Student Support



Setting a Course for Zero Incidents

The Navigate 360 Zero Incident Framework includes technology, training, and guidance to help schools plan and implement effective safety, intervention, and character solutions that bring them increasingly closer to a future of zero incidents.



Like you, we at Navigate360 understand that staff and student safety and well-being is complex, multi-faceted, and dynamic. We understand it's not easy, and we are committed to leading a transformative movement in school safety, redefining the very concept of "safe" to encompass not only physical security, but also the emotional well-being of all people.

As safety leaders, we must acknowledge the evolving nature of incidents and emergencies taking place in today's world, and take proactive steps to comply, prepare, and respond.



Navigate 360 Preparation & Response solutions help maximize your readiness to act.

Navigate 360 Detection & Prevention solutions offer a helping hand and bring visibility to the unseen, producing actionable insight to proactively address concerning behaviors, intervene, and mitigate potential harm before incidents occur.

Navigate360 Character & Culture solutions build character, offer supportive interventions, and give everyone a sense of well-being, setting the foundation for student confidence, learning, and a positive school culture.

Navigating Behavioral Challenges with Confidence



At the core of Navigate 360 Behavioral Case Manager lies a commitment to enhancing student well-being. By providing multidisciplinary teams and mental health specialists with versatile processes, it equips educators to navigate any behavioral concern with empathy and authority. Seamlessly aligning with Navigate 360's platform of tools, this pioneering software serves as the hub of a holistic prevention program for schools. It promotes collaboration among stakeholders while effectively addressing a wide array of behavioral challenges. Ultimately, it fosters an environment where every student can flourish academically, socially, and emotionally.

Crafted by seasoned K-12 specialists, Behavioral Case Manager manages a broad spectrum of behavioral risks with precision, enabling early assessment and fortifying preventive measures. Through personalized documentation, expert guidance, and tailored strategies, it ensures each student receives the support essential for their holistic development.

Student Well-Being Library

The Student Well-being Library is a foundational component of Behavioral Case Manager. This comprehensive resource is designed to assess and intervene with students showing concerning behaviors, ranging from low-level issues to high-level threats of violence. The processes laid out in the Student Well-Being Library help teams document, assess, intervene, and manage various behaviors, providing a holistic view of each student's needs.

Student Support (MTSS/Pre-Referral)

Leverage tailored documentation, guidance, and management for each student, ensuring they receive the support necessary to thrive.

Educational/Academic Struggles

Address unique educational and academic needs through detailed documentation of each student's challenges.

Attendance (Absenteeism/Truancy)

Combat absenteeism and truancy with targeted interventions and thorough documentation to ensure sustained student engagement.

Behavioral Support

Implement and monitor behavioral intervention plans, fostering a positive learning environment through proactive management and documentation.

Social Development

Enhance social development, address social issues, and manage ongoing support to promote positive interactions and relationships.

Emotional Well-Being

Utilize documented tools and support systems to promote emotional well-being, cultivate resilience, and address emotional challenges.

Student Safety

Document and manage comprehensive safety protocols and individualized safety interventions to ensure every student's well-being.

Peer/Community Connection

Facilitate peer and community connections, fostering a sense of belonging through documented initiatives and interventions.

Social Services Referrals

Identify students needing additional support, coordinate referrals to social services, and manage follow-ups to ensure continued access to resources.

Social Support

Bullying/Cyberbullying Prevention

Implement strategies to prevent and address bullying and cyberbullying, promoting a culture of respect and inclusion.

Title IX Compliance

Provide resources to ensure compliance with Title IX regulations, particularly regarding gender-based discrimination and harassment.

Reintegration/Return to Campus Support

Assist students transitioning back to school after absences, offering support to ease their return.

Non-Suicidal Self-Injury Support

Offer resources to address non-suicidal self-injury, promoting healthier coping mechanisms and appropriate help-seeking.

Behavioral Threat Assessment

Choose from CSTAG or NTAC methodologies, or build a custom process, to ensure targeted support for each student's development.

Suicide Risk Assessment

Incorporate robust protocols like the Columbia Suicide Severity Rating Scale (C-SSRS), to ensure thorough evaluation and follow-up of suicidal behaviors and ideations.

Customizable Workflows for Districts

The Navigate 360 Student Well-being Library allows districts to tailor workflows to their specific needs. District leaders can modify workflows to align with state regulations and policies or craft their own processes. Our intuitive tools and collaboration features consolidate screening and intervention processes into a single, secure platform, enhancing efficiency and effectiveness.

The True Power of Case Manager

The true power of the Behavioral Case Manager is unlocked when multiple processes are utilized together.

Typically, schools manage behavioral processes in separate systems, but having them all in one platform allows for a comprehensive view of students with multiple open or historical cases, streamlining intervention and management plans. Imagine logging into one system and seeing that a student has been involved in both a threat assessment case and a bullying incident in the last two weeks. This holistic perspective profoundly influences how teams respond and determines the interventions needed to address both situations collectively.

Key Features

Behavioral Case Manager offers numerous features to address key challenges in assessing, intervening, and documenting behavioral concerns. These features include:

Guidance

Leverage the customizable Guidance Compass on every screen, featuring expert content and allowing district-level customization.

User Tagging

Tag individuals involved in a case to streamline accountability, communication, and collaboration by notifying relevant parties and providing easy access to case information.

Team & Guest Access

Utilize flexible access permissions for designated teams and guest access for external stakeholders (e.g., special education staff, law enforcement, mental health professionals), ensuring security and privacy while providing pertinent information.

Team Meeting Logs

Record and document team meeting discussions and decisions, providing a comprehensive overview of interactions for transparency, accountability, and continuity of student care.

Automatic Case Transfer

Integrate with your Student Information System (SIS) to automatically transfer cases between teams or departments based on predefined criteria or workflow milestones, streamlining case management.

Related Cases

Link related cases based on shared characteristics or circumstances, allowing access to relevant information from similar cases for informed decisionmaking and comprehensive management.

Associated Cases

Establish connections between cases of the same individual, helping users navigate complex interdependencies for a holistic approach to case management and intervention.

Linked Models/Cases

Link case types to logically evolve screening and management processes. For example, screen and classify situations using a general support methodology and seamlessly transition into a Title IX process if harassment is identified.

Notification Suite

Build customized notifications to stay informed about a range of events, from individual case updates to the most serious cases.

Configurability Suite

Customize existing processes or create new ones with our configurability suite. Build and maintain various screening and intervention workflows in one place, ensuring district-wide alignment while retaining flexibility to evolve processes.

Deployable Templates

Send and retrieve information from individuals without case access, such as interviewing a teacher or consulting an external agency, ensuring privacy compliance and efficient information gathering

District Transfer Portal

Share cases with other Case Manager districts when a student transfers, ensuring supports follow individuals regardless of their home district.

Tasks

Coordinate and collaborate on investigation or management objectives with tasks, which can be used to gather information, track progress, spawn reminders, and ensure all work is documented.

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Empowering Student Well-Being

Navigate 360 Behavioral Case Manager equips multidisciplinary teams and mental health specialists with versatile workflows, enabling them to navigate behavioral concerns with empathy and confidence. Integrating seamlessly with Navigate 360's Zero Incident Platform, it becomes the cornerstone of a comprehensive prevention program, fostering collaboration and addressing diverse behavioral challenges.

This innovative software manages a wide range of behavioral risks, enabling early assessment, strengthening preventive measures, and ensuring personalized support for each student's holistic development. Features like the Student Well-being Library and expert-led support maximize efficiency, streamline problem-solving, foster key stakeholder relationships, and provide seamless user support.



Behavioral Case Manager is vital for nurturing student well-being and creating a safe, inclusive educational environment where every student can thrive academically, socially, and emotionally.

An Integrated Approach

Behavioral Case Manager seamlessly integrates with both Navigate360 Anonymous Tipline & Reporting and Navigate360 Digital Threat Detection to provide a unified solution for identifying and addressing threats of violence to self or others, before they escalate.

By centralizing information about students of concern gathered from anonymous tiplines and digital scanning of conversations on school-owned computers, Behavioral Case Manager equips teams to conduct proactive assessments while also managing behavior interventions to effectively support student well-being and documenting all actions taken.

A Layered, Holistic Approach to Safety

taking this important step toward a

future of zero incidents.

Navigate 360 stands at the forefront of enhancing staff and student safety and overall well-being by offering schools a layered, holistic platform. In striving for zero incidents, adopting a comprehensive, layered strategy offers the following advantages:

Consistency and Reliability: Guaranteeing coherence and effectiveness throughout your entire district.

Adaptability and Future-Proofing: A single, adaptable solution that caters to your present requirements while being primed for future expansion.

Streamlining and Intelligence: Centralizing your district's suppliers, technology, and data for simplified operations and actionable insights.

